## What Every Fire Chief and Community Should **Know and Understand About the Insurance** Services Organization (ISO) and The Public Protection Classification TM (PPC) Program

Presented by:

Robert W. Cobb, ISO

National Director, Community Hazard Mitigation Deputy Chief (ret) Jersey City, NJ Fire Dept.

Larry E. Maynard, ALCM CFPS CPCU

(978) 567-3229

**RDS** Training Coordinator Technical Training & Support Insurance Services Office

Join us at this important session to learn what every community should know and understand about ISO.

Fire chiefs and community officials will understand how to use ISO as an objective source of information and support. Knowing how insurers use the PPC program can help officials provide an economic benefit to their citizen-policy holders.

Statistical data bears out the relationship between excellent fire protection – as measured by the PPC program – and lower fire loses. A community's investment in fire mitigation is a proven and reliable predictor of future fire losses

Some of the topics that will be covered include:

- ISO's Public Protection Classification (PPC<sup>TM</sup>) program
- ISO grading (PPC) and the value it brings to you
- Myths and misunderstandings about ISO
- Meeting the challenges of your PPC grading
- ISO's review and update of the Fire Suppression Rating Schedule 2012.
- Questions and Answers

Course #: 200-039-593 Session A

December 6, 2011 Date:

Time: 0900-1200

**Location:** Department of Fire Services, State Road, Stow, MA

Target Audience includes: Fire chiefs, Town Administrators/Managers and Water Superintendents

Please complete a standard DFS / MFA student application or register online at www.mass.gov/dfs.

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Massachusetts Firefighting Academy

State Road, P.O. Box 1025, Stow, MA 01775

(978) 567-3200

